



Phone Bill Independence Report

Phone Bill Exhibits

Phone Bill Exhibit 1: New Jersey Phone Bill – Basic Service.
Phone Bill Exhibit 2: A Non-Basic Charge From NJ Bills
Phone Bill Exhibit 3: New Jersey – FCC Charge as Part of Basic Service.
Phone Bill Exhibit 4: Verizon Freedom Package, New York, with Taxes
Phone Bill Exhibit 5: Verizon New York, Taxes and Surcharges
Phone Bill Exhibit 6: Taxes and Surcharges on Verizon NY Bill.
Phone Bill Exhibit 7: 9 Cent Scam
Phone Bill Exhibit 8: NY Bill with Touchtone Charge.
Phone Bill Exhibit 9: NY Bill: Optional “Denial”, “Blocking”, \$0.00 Charge.

- Phone Bill Exhibit 1: NJ Phone Bill –“Basic Service”, “Basic Local Charges”
- Phone Bill Exhibit 3: NJ Phone Bill – FCC Charge as Part of Basic Service.

BASIC CHARGES

Basic service includes all charges that are regulated by the New Jersey Board of Public Utilities, such as the line charge, local calling, etc.

Basic Local Charges - Charges for local telephone service, local service usage, nonrecurring charges for basic services (i.e., service ordering charges and installation charges for basic service), federally mandated subscriber line charges and applicable State and Federal taxes. Your bill will always include some regulated service charges.

Phone Bill Exhibit 2: A Non-Basic Charge From NJ Bills

NON-BASIC CHARGES

Non-basic service includes all charges, except tolls, that are not regulated by the New Jersey Board of Public Utilities, such as Inside Wiring and Guardian.

Monthly charges May 8 to Jun 7	\$3.95
NJ Sales tax.....	+.24
Total Verizon non-basic charges	\$4.19



Phone Bill Exhibit 4: Verizon Freedom Package, New York, with Taxes

Verizon Optional Services

6	Anonymous Call Rejection	\$.00
7	All Call Blocking	.00
8	Verizon Freedom SM *	59.95

Call Waiting
Three-Way Calling
Speed Dialing 8
Call Waiting ID With Name
Call Forwarding Busy
Line/Don't Answer
Home Voice Mail

*Includes Local Package Basic provided by Verizon-NY and
Unlimited Long Distance provided by Verizon Long Distance
(\$15 of the total package price of \$59.95 is associated
with long distance services and \$44.95 is associated with
Local Package Basic).

9 Surcharges and Taxes 11.99

USF - Long Distance	\$1.22	Federal Tax	\$1.91
Surcharge(s)	\$3.62	NY State/Local Sales Tax	\$5.24

Total **\$71.94**

Additional Taxes on the Verizon Freedom Package

3 Surcharges and Taxes 9.43

FCC Line Charge	\$6.00	911 Surcharge	\$1.00
Local Number Portability	\$.23	Federal USF Surcharge	\$.57
Federal Tax	\$.29	Surcharge(s)	\$.53
NY State/Local Sales Tax	\$.81		

Phone Bill Exhibit 5: Verizon New York, Taxes and Surcharges

Phone Bill Exhibit 6: Taxes and Surcharges on Verizon NY Bill.

4 Surcharges and Taxes

FCC Line Charge	\$6.50	911 Surcharge	\$1.00
Local Number Portability	\$.23	Federal USF Surcharge	\$.62
Federal Tax	\$.22	Surcharge(s)	\$.48
NY State/Local Sales Tax	\$.63		

Total **\$9.68**



Phone Bill Exhibit 7: 9-Cent Scam

Notice there is no discounts, even though the day, evening and night periods are still listed on the phone bill.

ITEMIZED CALLS

Verizon Local Calls <i>Refer to your phone book for rates and discount information.</i>	With message rate service you pay a set price for each local call you make no matter how long you talk.					
	<i>no.</i>	<i>place called</i>	<i>charge per call</i>	<i>number of calls</i>	<i>period</i>	<i>amount</i>
	11	N.Y. City	9.0¢	62	day	
	12			17	eve	
	13			102	ngt	
Total						\$16.29

Phone Bill Exhibit 8: NY Bill with "Idiot Items", Touchtone Charge.

		Billing Date: 12/10/03	Page 3 of 4
		Telephone Number: 212 228	
Verizon Basic Local Services			
1	Monthly Charge for Dial Tone		\$8.61
2	Verizon Local Calls*		1.71
3	Verizon Calling Card		.00
4	Touch-tone		.00

Phone Bill Exhibit 9: NY Bill: "Idiot Items", Optional "Denial", "Blocking", \$0.00 Charge.

Verizon Optional Services		
5	Repeat Dialing Denial	\$.00
6	*69 Denial	.00
7	All Call Blocking	.00
8	Network Interface	.00
9	Blocking Service	.00
	for Pay	
	Per Use Activation	
	of Three Way Calling	
Total		\$.00